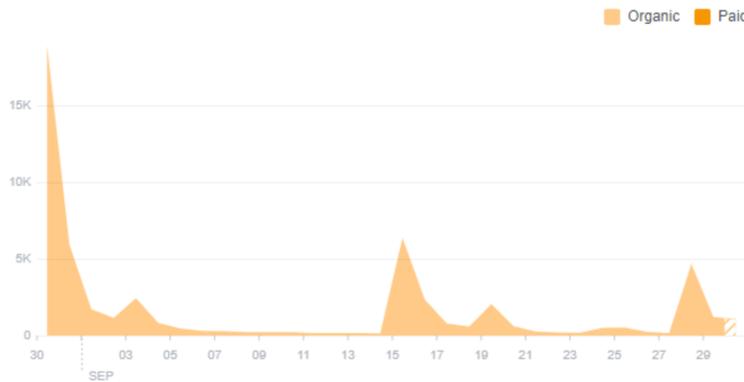


Communications & IT Report – September 2020

Communications:

Facebook:



Top Posts:

Aug 30 – 23,380 views – 1st Outbreak Status – Homesteader Lodge

September 15 – 6374 views – 1st Outbreak Status – Del-Air Lodge

September 28 - 3173 views – Del-Air Lodge Outbreak Over

As expected, the news of the outbreak in Hines Creek and the next in Manning created a lot of work in the office with almost daily letters and communications with residents, family members and the public along with Alberta Health, AHS, Alberta Housing and Seniors, ASCHA and others. We were gratified by the responses from the public which included many statements of support and caring for our residents, their families, and some very kind words for the staff at our lodges. The responses were overwhelmingly positive with very few negative, and those were mostly political or Covid-sceptic, and not really related to the lodges or residents.

Samples are included here:

<p>Win Boardman Kolar I was a resident at the Homesteader Lodge when the covid-19 first became a concern in Alberta. The immediate action of all of the staff was amazing. They could not possibly have done more to protect the residents or be more reassuring to residents and their concerns. I can't praise the staff enough</p>	<p>Kathy Oze</p>	<p>Judy Vandemark Thanks HEALTH HEROES</p>
<p>Susan Thompson</p> <p>AWESOME</p>	<p>Wah Walker yeah! good work!</p>	<p>Janine Laliberte God job everyone</p> <p>Dominique Ouellet This is awesome</p>

The first 9 houses (Nominal Sum Transfer Units) were all photographed and put up for sale. All units now have signs and have 360 Degree Tours available. See: <https://www.nphf.ca/homes-for-sale.html>. There are 3 available in Grimshaw, 1 in Berwyn, 2 in Bluesky, 1 in Hines Creek, 1 in Nampa and 1 in St. Isidore.

We had a meeting with Peace River MLA, Dan Williams on September 14th attended by Board Chair, Hazel Reintjes, CEO Tammy Menssa, and me. Discussion included the Foundation's ongoing plans, our gratitude for the Province's support of the Del-Air Lodge project in Manning and how the Foundation was responding to the Covid-19 situation. Mr. Williams was very open in his concern for our seniors and expressed his appreciation to the Foundation and our staff for the work we are doing to keep our seniors safe.

Two articles by Karlee Kapler – Postmedia:

Published on: September 21, 2020 | Last Updated: September 21, 2020 11:39 AM EDT:

<https://www.prrecordgazette.com/news/local-news/mla-hears-about-future-plans-and-covid-19-response-from-north-peace-housing-foundation>

Published on: August 31, 2020 | Last Updated: August 31, 2020 8:29 PM EDT:

<https://www.fairviewpost.com/news/local-news/hines-creek-lodge-residents-will-isolate-for-14-days-due-to-covid-outbreak>

IT & Technical

We have received permission from Cloudready to use their software, for free, on our low power notebooks to turn them into, for all purposes, Chromebooks. I contacted the company and explained that we are a non-profit organization and did not need the management features of their software and that their "Home Version" would work well for our purposes. They kindly authorized us to use this version, normally not allowed for business use. This will allow us to repurpose four notebooks that had become almost unusable, as staff computers for use with Avanti, ordering and, when it is updated to the new version, Yardi as well. We are also able to offer remote assistance, again for free, to all of these units. See: <https://www.neverware.com/>.

Clayton and I are exploring the Avant program, as time allows, and are taking a look at its built-in capabilities for delivering messages to employees.

We have ordered two new computers for the office, replacing units that were almost 10 years old and beginning to cause a lot of frustration for the users. These should be operational over the next few days.

Policy Development

This month we are re-considering Regular Meetings of the Board and the removal of some items.

Respectfully submitted,

Don

Don Good

Director - IT, Communications and Stakeholder Relations

North Peace Housing Foundation

Sept 2, 2020 Mile Zero News

Outbreak declared at lodge in Hines Creek

Kristin Dyck

A COVID-19 outbreak at the Homesteader Lodge in Hines Creek was declared publicly on Sunday, August 30 by the North Peace Housing Foundation. All residents of the Homesteader Lodge have now been placed in isolation for a period of 14 days.

According to a press release issued early Sunday morning, there were eight identified cases of COVID-19 among the lodge residents, six of which were asymptomatic. The first case of COVID-19 at the lodge was identified on August 22. At that point, residents and families were notified and testing of all residents and staff at the Homesteader Lodge was completed on August 23.

One resident of the lodge did pass away on August 23 and that individual had tested positive for COVID-19. However, the virus is not known to be the confirmed cause of death in that case.

"We would like to extend our most heartfelt condolences to the family and friends of the deceased; you are in our thoughts,"

reads the August 30 press release.

In addition to the eight residents, NPHF has also identified one staff member who works at the Homesteader Lodge who has tested positive for the virus. This staff member has been in isolation since August 17, and originally tested negative. Another staff member is also isolating currently, as a precautionary measure.

During the mandatory isolation period at the lodge, visitors will be limited to only one designated family or support visitor. Virtual visits with additional individuals via Zoom, FaceTime or another preferred method can continue to take place.

For now, the in-person visits must be scheduled in advance, and may take place inside the building. All visits will take place at the preference of the resident.

"Where there is a difference in desire for visits between a resident and their family/visitors, the resident's preferences will be paramount. Each request for a scheduled visit will be managed on a case by case

basis and all options for continued access to the resident will be evaluated following Public Health guidance," reads the press release.

Designated family or support visitors arriving at the facility for a scheduled visit will not be permitted to bring gifts to their loved ones at this time.

While in outbreak status, the following measures have been put in place at the Homesteader Lodge: staff are limited to working in one building; all residents will be screened for symptoms twice daily, these results will be documented; all staff working within six feet of another individual must wear a mask, additional personal protective equipment may also be required.

Regarding resident movement, all residents in isolation may not leave their rooms regardless of how they are feeling. All meals will be delivered to resident rooms during isolation, and all recreational activities and hairdressing services have been cancelled for the duration of the confirmed outbreak.

There will be no new admissions to the Homesteader Lodge until

the outbreak status is lifted, unless NPHF receives alternate direction from the

Zone Medical Officer of Health.



New and Used Combine Tracks Available for All Makes and Models

Used 4WD Kits for All Makes and Models starting at \$22,500!

Call Alberta Farm Supply for a quote (780) 928-0238
Weekly parts delivery to Manning Every Wednesday!

Alberta Farm Supply is located in La Crete, Alberta

IT'S A GIRL

Introducing
Everly Rose Gadie Higginson

Proud Parents Terry and Jennifer Higginson and Grandma Sharon of Peace River along with Grandparents Camille and Joanne Girard of Nampa.

Our little bundle of Joy arrived on Wednesday, February 5, 2020. Hand picked for Earth by her Grandpa Ed in Heaven.



COVID-19 outbreak at Del-Air Lodge now over

Kristin Dyck

A COVID-19 outbreak was declared at the Del Air Lodge in Manning on September 12 and declared over on September 26.

The outbreak was declared after two North Peace Housing Foundation staff members had tested positive for COVID-19. All other NPHF staff members were tested and each of those tests came back negative. Additionally, no residents tested positive for COVID-19 during the outbreak status.

In addition to the NPHF staff, all Alberta Health Services staff who work in

the facility were tested and all of those results also came back negative.

“All regular activities at the Lodge have resumed, and by all reports, residents and staff are happy and relieved that this outbreak remained contained and did not result in serious illness for any involved or any positive results for residents. Thank you to our residents for your patience and understanding; you have been wonderful through all of this and your cooperation is so very much appreciated. Thank you to the community for being supportive and keeping our residents and

staff in your thoughts and prayers. Your kind words of support have meant so much to our residents and our team. A special THANK YOU to Del Air management, staff, and AHS Home Care. Your teamwork made all the difference and it shows in the way that we were able to keep the virus contained once the positive results were in. Your work has been, and continues to be, commendable,” said Tammy Menssa, NPHF executive director.

During the outbreak the lodge took a number of precautions.

CONTINUED ON PAGE 3

COVID-19 outbreak at Del-Air Lodge now over

“The process for AHS staffing right now is that they are treating Del Air Lodge as a single site, so any staff assigned there will only work in that lodge. The Zone Medical Officer of Health has indicated that staff can work in the lodge and also see community clients, but AHS is trying to ensure that they happen on different days; staff will be changing between community and lodge work and are continuing to use appropriate PPE,” reads a NPHF letter to residents, staff and family members

dated September 18.

For the duration of the outbreak status, NPHF was “strongly encouraging” all residents to stay on the Del Air Lodge property unless it is absolutely necessary to leave. NPHF also recommended that all visitation cease. While orders from the Chief Medical Officer of Health clearly state that NPHF cannot prohibit visitation entirely, they are permitted to restrict visitation during an outbreak status.

Moving forward, the lodge will continue to

implement enhanced monitoring for all residents and staff, said Menssa.

Other COVID-19 outbreaks in supportive living or home living sites in the North zone, as of Friday September 25 included Heimstaed Seniors Lodge in La Crete, Homesteader Lodge in Hines Creek, and Prairie Lakes Senior Facility in Grande Prairie. An outbreak status has also been declared at the Queen Elizabeth II Hospital in Grande Prairie.