

Visit Results

This email confirms that a complaint investigation or complaint follow-up was completed by Lois McRae at Harvest Lodge, 70036397, at 10400 108 Street, on Oct 20, 2021 concerning allegations of non-compliance to:

- 14 Menu Requirements
- 13 Nutritional Requirements

The following non-compliances are outstanding (from this or previous visits):

Standard and Non-Compliance Description	Scheduled Compliance Date
<p>14.3 Menu Requirements</p> <p>Menu Requirements - Please provide evidence of obtaining residents' opinions and feedback regarding the meals, fluids and snacks. Specifically - please address the current Suggestion Box, process for use if it is to be used to collect feedback and how the process is communicated to the residents/families and staff.</p>	Nov 05, 2021

Requirement and Non-Compliance Description	Scheduled Compliance Date
No non-compliances noted for the Resident and Family Councils Act at this visit.	

For more information please refer to the Monitoring and Licensing Visit Summary. Information to assist with compliance can be found in the Information Guide found at <http://www.health.alberta.ca/services/continuing-care-forms.html>.

The results of this investigation or follow-up visit are now posted on the Alberta Health public reporting website at <http://standardsandlicensing.alberta.ca>.

****This is an automatically generated message based on the information about your accommodation in the Accommodation Standards Tracking and Licensing database.****