

Inspection Date	Inspection Sub Type	Inspection ID
2020-11-23	Routine	0000145946

INSPECTION REPORT

Name of Establishment	Owner (Company) Agents Name
DelAir Lodge	North Peace Housing Foundation
DelAir Lodge Institutional Kitchen	
Site Address	Mailing Address
202 1 Avenue Manning AB T0H 2M0 Canada	PO Box 100 Manning AB T0H 2M0 Canada

Opening Comments
Inspection occurred during lunch time. Shepard's pie was measured at 89.0 degrees C. Temperatures for the freezer and fridges were acceptable.

Sub-Unit ID: 0000123060

Lab Number:

Compliance Record
1 Dishwashing (Non-Critical) - Non-Critical
1.1 12. Are there adequate and properly operating dish washing facilities to effectively clean and sanitize equipment and utensils (unless noted elsewhere)(Non-Critical)?

Compliance Result: NO - Not In Compliance

Chemical testing equipment is not available for measuring sanitizing agent concentrations and/or an adequate thermometer is not available for measuring water temperatures. A commercial food establishment must have all the facilities, equipment and utensils that are necessary to ensure its safe operation and maintenance and all equipment and utensils in it and all surfaces in it with which food comes into contact must be maintained in a sanitary condition and, without limiting the foregoing, must be washed and sanitized in a manner that removes contamination. AR 31/2006 s 28(1) &(2)

Compliance Response: The probe for measuring the rinse cycle on the high temperature dishwasher is broken. Maintenance ordered a new probe during inspection.

Please obtain a probe thermometer that can withstand >80 degrees Celsius so you can check the rinse cycle temperature.

Target Completion Date: 2020-11-25

2 Utensil / Equipment Storage and Condition - Non-Critical

2.1 22. Are utensils and equipment maintained in a condition and a manner that ensures the safe handling of food?

Compliance Result: NO - Not In Compliance

The indicated food equipment is not in good repair or is not in proper working order. All equipment and utensils in a food establishment must be kept in good working order and condition and maintained in a manner that ensures the safe and sanitary handling of food. AR 31/2006 s 28(3)

Compliance Response: The walk in freezer has an accumulation of ice built up on the ceiling and on some food items. Investigate the reason of this ice accumulation and clean the ice.

Target Completion Date: 2020-11-26

3 Chemicals - Critical

3.1 09. Are chemicals stored and handled in a safe manner?

Compliance Result: YES - In Compliance

4 Compliance - Food - Critical

4.1 01. Is the food facility in compliance with verbal and/or written approvals and/or orders issued by an Executive Officer, and is the Executive Officer able to exercise their duties without obstruction or interference?

Compliance Result: YES - In Compliance

5 Compliance - Records of Decision - Critical

5.1 27. Is the food facility in compliance with the Records of Decision issued by the Chief Medical Officer of Health during the COVID-19 pandemic?

Compliance Result: YES - In Compliance

6 Dishwashing (Critical) - Critical

6.1 11. Are there adequate and properly operating dish washing facilities to effectively clean and sanitize equipment and utensils (unless noted elsewhere)(Critical)?

Compliance Result: YES - In Compliance

7 Equipment Sanitation - Critical

7.1 04. Does the operator use approved methods for cleaning and sanitizing equipment, utensils, and surfaces?

Compliance Result: YES - In Compliance

8 Food Condition - Critical

8.1 03. Is all food in this facility fit for human consumption and not unwholesome, spoiled, or adulterated?

Compliance Result: YES - In Compliance

9 Food Handling - Critical

9.1 06. Are appropriate food handling practices and plans in place to ensure that food is handled in a manner that makes it safe to eat?

Compliance Result: YES - In Compliance

10 Food Protection (Critical) - Critical

10.1 07. Do food handlers ensure that food is protected from contamination (unless noted elsewhere) (Critical)?

Compliance Result: YES - In Compliance

11 Food Protection (Non-Critical) - Non-Critical

11.1 08. Do food handlers ensure that food is protected from contamination (unless noted elsewhere) (Non-Critical)?

Compliance Result: YES - In Compliance

12 Food Safety Training - Non-Critical

12.1 20. Do food handlers at the facility have adequate food safety training?

Compliance Result: YES - In Compliance

13 Food Source - Critical

13.1 02. Is all food in this facility from an approved source and/or properly labelled?

Compliance Result: YES - In Compliance

14 General Construction / Maintenance - Non-Critical

14.1 21. Is the facility properly constructed and maintained in a state of good repair to allow for the safe and sanitary handling of food?

Compliance Result: YES - In Compliance

15 Hand Sinks - Critical

15.1 13. Are properly operating hand washing sink(s) accessible to food handlers, located in suitable areas, and stocked with appropriate hand washing supplies?

Compliance Result: YES - In Compliance

16 Housekeeping - Non-Critical

16.1 23. Is the facility maintained in a clean and sanitary condition?

Compliance Result: YES - In Compliance

17 Nuisance (Critical) - Critical

17.1 17. Are general nuisance conditions, other than those noted in other violations, being prevented at this food facility (Critical)?

Compliance Result: YES - In Compliance

18 Nuisance (Non-Critical) - Non-Critical

18.1 18. Are general nuisance conditions, other than those noted in other violations, being prevented at this food facility (Non-Critical)?

Compliance Result: YES - In Compliance

19 Permit - Non-Critical

19.1 19. Does the facility have a valid permit and does the facility operate in compliance with the conditions of that permit?

Compliance Result: YES - In Compliance

20 Personnel Health / Hygiene - Critical

20.1 05. Do food handlers refrain from handling food while ill and have acceptable attire and hygiene?

Compliance Result: YES - In Compliance

21 Pest Control (Critical) - Critical

21.1 15. Is the facility free of a pest infestation?

Compliance Result: YES - In Compliance

22 Pest Control (Non-Critical) - Non-Critical

22.1 16. Is the facility free of unapproved animals, vermin and/or insects (unless noted elsewhere), and maintained to prevent the entry or harbourage of pests?

Compliance Result: YES - In Compliance

23 Temperature Control - Critical

23.1 10. Are food temperatures during storage and processing being controlled to maximize food safety?

Compliance Result: YES - In Compliance

24 Transportation - Non-Critical

24.1 25. Is food being protected from contamination during transportation?

Compliance Result: YES - In Compliance

25 Waste Management - Non-Critical

25.1 24. Is solid and liquid waste being managed in a suitable manner?

Compliance Result: YES - In Compliance

26 Water Quality and Source - Critical

26.1 14. Does the facility have an adequate supply of potable hot and cold running water and is the water sampled at required intervals?

Compliance Result: YES - In Compliance

Closing Comments

Actions Taken

- Violations Cited
- Follow-up Required

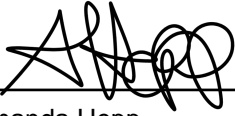
Referrals

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Should you have any questions regarding this report, you can get in touch with me using the contact information below.



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Inspection Date	Inspection Sub Type	Inspection ID
2020-11-23	Routine	0000145922

INSPECTION REPORT

Name of Establishment	Owner (Company) Agents Name
DelAir Lodge	North Peace Housing Foundation
DelAir Lodge - Institution Designated Assis. Living/Supportive Living Accom.	
Site Address	Mailing Address
202 1 Avenue Manning AB T0H 2M0 Canada	PO Box 100 Manning AB T0H 2M0 Canada

Opening Comments
Inspection performed with Jessica (activity attendant).

Sub-Unit ID: 0000123160

Lab Number:

Compliance Record
1 Client / Child Protection (Critical) - Critical
1.1 03. Are clients at this facility being protected from hazards (Critical)?

Compliance Result: CDI - Corrected During Inspection

Medications are not properly stored and/or administered in this social care facility. Medications shall be stored securely, properly labelled and administered correctly, as appropriate. AR 243/2003 s 2

Compliance Response: The medicine is stored in a locked cabinet in the home care office. During the inspection the door was unlocked to get into the office and the cabinet was not locked with the keys in the lock. I let myself into the office because there were no staff present. This is a huge risk as residents may wander into the medicine room and help themselves to medications. If staff are not present in the office the medicine cabinet must be locked at all times with the keys stored in a place not known by the residents.

I discussed this with Jessica and a homecare worker who acknowledged the seriousness of medication storage. The cabinet was locked by the homecare worker immediately and key put into a different drawer.

Target Completion Date: 2020-11-23

2 Animals - Non-Critical

2.1 02. Are animals being properly managed in this social care facility?

Compliance Result: YES - In Compliance

3 Client / Child Protection (Non-Critical) - Non-Critical

3.1 04. Are clients at this facility being protected from hazards (Non-Critical)?

Compliance Result: YES - In Compliance

4 Client Care - Critical

4.1 06. Are proper protocols being followed in regards to client care?

Compliance Result: YES - In Compliance

5 Communicable Disease Management - Critical

5.1 05. Are communicable diseases at this facility being properly managed?

Compliance Result: YES - In Compliance

6 Compliance - Adult Care - Critical

6.1 01. Is the adult care facility in compliance with verbal and/or written approvals and/or orders issued by an Executive Officer, and is the Executive Officer able to exercise their duties without obstruction or interference?

Compliance Result: YES - In Compliance

7 Compliance - Records of Decision - Critical

7.1 28. Is the adult care facility in compliance with the Records of Decision issued by the Chief Medical Officer of Health during the COVID-19 pandemic?

Compliance Result: YES - In Compliance

8 Construction (Critical) - Critical

8.1 07. Is this facility properly constructed (Critical)?

Compliance Result: YES - In Compliance

9 Construction (Non-Critical) - Non-Critical

9.1 08. Is this facility properly constructed (Non-Critical)?

Compliance Result: YES - In Compliance

10 First Aid Kit - Non-Critical

10.1 10. Is a properly supplied first aid kit provided and readily available?

Compliance Result: YES - In Compliance

11 Handwashing Basin - Critical

11.1 09. Are properly operating hand washing sink(s) available in suitable location(s), and properly stocked with handwashing supplies?

Compliance Result: YES - In Compliance

12 Laundry - Non-Critical

12.1 12. Is laundry being properly handled in a suitable manner?

Compliance Result: YES - In Compliance

13 Lighting - Non-Critical

13.1 13. Does the social care facility have adequate lighting?

Compliance Result: YES - In Compliance

14 Maintenance (Critical) - Critical

14.1 14. Is the facility and equipment being maintained in a suitable manner (Critical)?

Compliance Result: YES - In Compliance

15 Maintenance (Non-Critical) - Non-Critical

15.1 15. Is the facility and equipment being maintained in a suitable manner (Non-Critical)?

Compliance Result: YES - In Compliance

16 Nuisance (Critical) - Critical

16.1 26. Are general nuisance conditions, other than those noted in other violations, being prevented at this adult care facility (Critical)?

Compliance Result: YES - In Compliance

17 Nuisance (Non-Critical) - Non-Critical

17.1 27. Are general nuisance conditions, other than those noted in other violations, being prevented at this adult care facility (Non-Critical)?

Compliance Result: YES - In Compliance

18 Plumbing (Critical) - Critical

18.1 16. Is the plumbing system adequate and being properly maintained (Critical)?

Compliance Result: YES - In Compliance

19 Plumbing (Non-Critical) - Non-Critical

19.1 17. Is the plumbing system adequate and being properly maintained (Non-Critical)?

Compliance Result: YES - In Compliance

20 Sleeping (Critical) - Critical

20.1 18. Are sleeping supplies and areas sufficient to ensure client safety and comfort (Critical)?

Compliance Result: YES - In Compliance

21 Sleeping (Non-Critical) - Non-Critical

21.1 19. Are sleeping supplies and areas sufficient to ensure client safety and comfort (Non-Critical)?

Compliance Result: YES - In Compliance

22 Staff Hygiene - Critical

22.1 25. Are workers washing hands when appropriate and/or in a proper manner?

Compliance Result: YES - In Compliance

23 Storage - Non-Critical

23.1 20. Are there adequate storage areas sufficient for the operation of the facility?

Compliance Result: YES - In Compliance

24 Vermin (Critical) - Critical

24.1 21. Are proper measures being taken to ensure that vermin do not enter or exist in the facility (Critical)?

Compliance Result: YES - In Compliance

25 Vermin (Non-Critical) - Non-Critical

25.1 22. Are proper measures being taken to ensure that vermin do not enter or exist in the facility (Non-Critical)?

Compliance Result: YES - In Compliance

26 Washrooms / Bathing Facilities (Critical) - Critical

26.1 23. Are washrooms / bathing facilities properly constructed, maintained and supplied (Critical)?

Compliance Result: YES - In Compliance

27 Washrooms / Bathing Facilities (Non-Critical) - Non-Critical

27.1 24. Are washrooms / bathing facilities properly constructed, maintained and supplied (Non-Critical)?

Compliance Result: YES - In Compliance

28 Waste Disposal - Non-Critical

28.1 11. Is refuse being managed in a suitable manner?

Compliance Result: YES - In Compliance

Closing Comments

Actions Taken

- No Action Required
- Violations Cited

Referrals

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Should you have any questions regarding this report, you can get in touch with me using the contact information below.

A handwritten signature in black ink, appearing to read 'A Hepp', is positioned above a horizontal line.

Amanda Hepp

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Inspection Date	Inspection Sub Type	Inspection ID
2020-11-23	Routine	0000145938

INSPECTION REPORT

Name of Establishment	Owner (Company) Agents Name
DelAir Lodge PS Regulation 2003 Archive DelAir Lodge - Hair Salon Hair Salon	North Peace Housing Foundation
Site Address	Mailing Address
202 1 Avenue Manning AB T0H 2M0 Canada	PO Box 100 Manning AB T0H 2M0 Canada

Opening Comments

Inspection performed with Jessica. Salon not in use during inspection.

The salon has only been used twice since COVID-19 began. The hairdresser wears a mask, gloves, and gown the entire time while here. Residents are required to wear a mask that is provided. Hand sanitizer is available. Full clean and sanitize occurs between clients. A guidance for hair salons binder is available. Signage is posted.

Sub-Unit ID: 0000123159

Lab Number:

Compliance Record
1 Cleaning of Reusable Equipment (Critical) - Critical
1.1 17. Is reusable equipment cleaned properly (Critical)?

Compliance Result: YES - In Compliance

2 Cleaning of Reusable Equipment (Non-Critical) - Non-Critical
2.1 18. Is reusable equipment cleaned properly (Non-Critical)?

Compliance Result: YES - In Compliance

3 Compliance - Personal Services - Critical

3.1 01. Is the personal services facility in compliance with verbal and/or written approvals and/or orders issued by an Executive Officer, and is the Executive Officer able to exercise their duties without obstruction or interference?

Compliance Result: YES - In Compliance

4 Compliance - Records of Decision - Critical

4.1 34. Is the personal services facility in compliance with the Records of Decision issued by the Chief Medical Officer of Health during the COVID-19 pandemic?

Compliance Result: YES - In Compliance

5 Cosmetic Products - Critical

5.1 26. Are cosmetic products appropriate for their intended use and being handled properly?

Compliance Result: YES - In Compliance

6 Disinfection of Reusable Equipment - Critical

6.1 20. Is reusable equipment disinfected properly?

Compliance Result: YES - In Compliance

7 Environmental Cleaning - Non-Critical

7.1 27. Is the facility maintained in a visibly clean state and are environmental surfaces cleaned and disinfected properly?

Compliance Result: YES - In Compliance

8 Equipment Manufacturer's Instructions - Non-Critical

8.1 25. Are the equipment manufacturer's instructions for use of specific equipment available and followed?

Compliance Result: YES - In Compliance

9 General Facility Requirements (Critical) - Critical

9.1 28. Is the facility properly constructed and maintained to allow for the safe and sanitary provision of personal services (Critical)?

Compliance Result: YES - In Compliance

10 General Facility Requirements (Non-Critical) - Non-Critical

10.1 29. Is the facility properly constructed and maintained to allow for the safe and sanitary provision of personal services (Non-Critical)?

Compliance Result: YES - In Compliance

11 Hand Hygiene - Critical

11.1 08. Is hand hygiene performed by the personal services worker when required, in a proper manner and are provisions available to perform hand hygiene?

Compliance Result: YES - In Compliance

12 Handling & Storage of Contaminated Equipment (Critical) - Critical

12.1 15. Is reusable equipment handled and stored properly (Critical)?

Compliance Result: YES - In Compliance

13 Handling & Storage of Contaminated Equipment (Non-Critical) - Non-Critical

13.1 16. Is reusable equipment handled and stored properly (Non-Critical)?

Compliance Result: YES - In Compliance

14 Notification - Non-Critical

14.1 02. Has the operator notified the RHA of the existence of a personal service business, including contact and location information, as well as all personal services currently offered or new personal services that will be offered for facilities and/or special events?

Compliance Result: YES - In Compliance

15 Nuisance (Critical) - Critical

15.1 32. Are general nuisance conditions, other than those noted in other violations, being prevented at this personal services facility (Critical)?

Compliance Result: YES - In Compliance

16 Nuisance (Non-Critical) - Non-Critical

16.1 33. Are general nuisance conditions, other than those noted in other violations, being prevented at this personal services facility (Non-Critical)?

Compliance Result: YES - In Compliance

17 Operator / Worker Skills & Knowledge - Critical

17.1 06. Do operators and personal services workers comply with the Personal Services Regulation and Standards and do they have the skills and knowledge to perform their duties in a safe and sanitary manner?

Compliance Result: YES - In Compliance

18 Personal Health / Hygiene - Critical

18.1 07. Do personal services workers maintain good personal hygiene while performing personal services or reprocessing and do they take the necessary precautions to prevent the spread of infectious conditions to clients?

Compliance Result: YES - In Compliance

19 Point of Service Risk Assessment - Critical

19.1 09. Is a point of service risk assessment being performed of the condition of the client and of the equipment to be used on the client prior to performing a personal service?

Compliance Result: YES - In Compliance

20 Post-Service Care - Critical

20.1 11. Is post-service care provided by personal service workers following any personal service or accident where a client's skin or mucous membrane is cut or punctured during a personal service, or when energy-emitting equipment is used?

Compliance Result: YES - In Compliance

21 Record Keeping - Non-Critical

21.1 12. Are personal services workers at the facility maintaining client records and where applicable, sterility documentation corresponding to that client?

Compliance Result: YES - In Compliance

22 Reprocessing Area - Critical

22.1 30. Is the reprocessing area of a personal service facility that uses reusable equipment properly designed, managed and maintained to ensure the safety of clients?

Compliance Result: YES - In Compliance

23 Reuse of Disposable Items (Critical) - Critical

23.1 13. Is single-use or uncleanable equipment being used as intended (Critical)?

Compliance Result: YES - In Compliance

24 Reuse of Disposable Items (Non-Critical) - Non-Critical

24.1 14. Is single-use or uncleanable equipment being used as intended (Non-Critical)?

Compliance Result: YES - In Compliance

25 Sinks - Critical

25.1 31. Are sinks accessible and used appropriately for the personal services provided?

Compliance Result: YES - In Compliance

26 Skin Cleansing / Antisepsis of Skin - Critical

26.1 10. Is cleansing and antisepsis of skin and mucous membrane performed in accordance to written procedures and are suitable products being used?

Compliance Result: YES - In Compliance

27 Sterile Equipment - Critical

27.1 21. Is equipment that is intended to be sterile maintained sterile at the point of use?

Compliance Result: YES - In Compliance

28 Sterilization Process (Critical) - Critical

28.1 22. If the facility sterilizes equipment, are all proper sterilization, verification, and documentation processes in place (Critical)?

Compliance Result: YES - In Compliance

29 Sterilization Process (Non-Critical) - Non-Critical

29.1 23. If the facility sterilizes equipment, are all proper sterilization, verification, and documentation processes in place (Non-Critical)?

Compliance Result: YES - In Compliance

30 Ultrasonic Cleaning - Non-Critical

30.1 19. Is ultrasonic cleaning of reusable equipment being performed properly and when necessary?

Compliance Result: YES - In Compliance

31 Waste Management - Critical

31.1 24. Are waste sharps disposed of properly?

Compliance Result: YES - In Compliance

32 Written Procedures - Non-Critical

32.1 05. Are written procedures reviewed and revised when required, and do they meet the requirements set out in the standards?

Compliance Result: YES - In Compliance

33 Written Procedures - Facility-Specific - Non-Critical

33.1 03. Are facility-specific written procedures established to adequately describe safe and sanitary practices?

Compliance Result: YES - In Compliance

34 Written Procedures - Mobile Business - Non-Critical

34.1 04. Are business-specific written procedures established to adequately describe safe and sanitary practices in a mobile business?

Compliance Result: YES - In Compliance

Closing Comments

Actions Taken

- No Action Required

Referrals

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