

## North Peace Housing Foundation

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To: All Staff

From: Tammy Menssa - Executive Director

Re: Director – Housing Operations and Special Projects

Date: October 16, 2023

It is my pleasure to announce that Kelly Penner will be joining us as the new Director – Housing Operations and Special Projects.

Reporting to the Executive Director, Kelly will be responsible for supervision, implementation, and evaluation of housing programs, ensuring the Foundation's mandate is fulfilled in accordance with applicable legislation, government requirements, and the organization's policies and procedures. This position is instrumental in upholding all pertinent regulations and standards to reduce risk and liability while also providing leadership to the accommodations management team.

Kelly brings a broad range of relevant experience and education to this role. She has an extensive understanding of property management, team leadership, and business planning from her career with the Government of Alberta and work in the social services in the Peace Region.

Not only does Kelly have specific experience that pairs well with this role, but she also previously held a position with the Foundation as a Tenant Services Coordinator and is excited to return to the organization to make positive contributions once again.

With her strong customer service approach, strategic thinking abilities and exceptional interpersonal skills, Kelly will be a welcome addition to the management group.

Please join me in warmly welcoming Kelly Penner to our team. Her first day will be on November 6, 2023, and I am confident that she will make a significant impact and continue to grow the organization.

Sincerely,

Tammy Menssa Executive Director

North Peace Housing Foundation