



April 11, 2021

North Peace Housing Foundation Board Members
North Peace Housing Foundation
6780 – 103 Avenue
Peace River AB T8S 0B6

Dear Board Members:

I am writing this letter on behalf of a friend who lives in Autumn Villa in Berwyn. [redacted] moved to Autumn Villa several years ago and has been waiting for repairs to the thermostat in his suite for four years. His apartment is either too hot or too cold. When the suite gets too hot, he's been using a fan in the winter time to cool things off. He's approached one of your workers in the past in this regard and has been told that the thermostat can't be fixed. I am wondering if North Peace Housing could hire a heating specialist to fix the thermostat so that it would work properly.

I would also like to mention that no one seems to be responsible for shovelling the snow at the Villa. It's very difficult for people in their eighties to keep the sidewalks cleared so that they can leave the building first thing in the morning without dodging snow banks. Would it be possible to hire someone locally to shovel the snow every time it snows?

Thank you for your attention to these matters. A response to my letter would be very much appreciated.

Yours truly,

A handwritten signature in blue ink that reads "Linda Higginson".

Linda Higginson